

C.L.E.A.R.

Community Living Elgin's Accreditation Reality

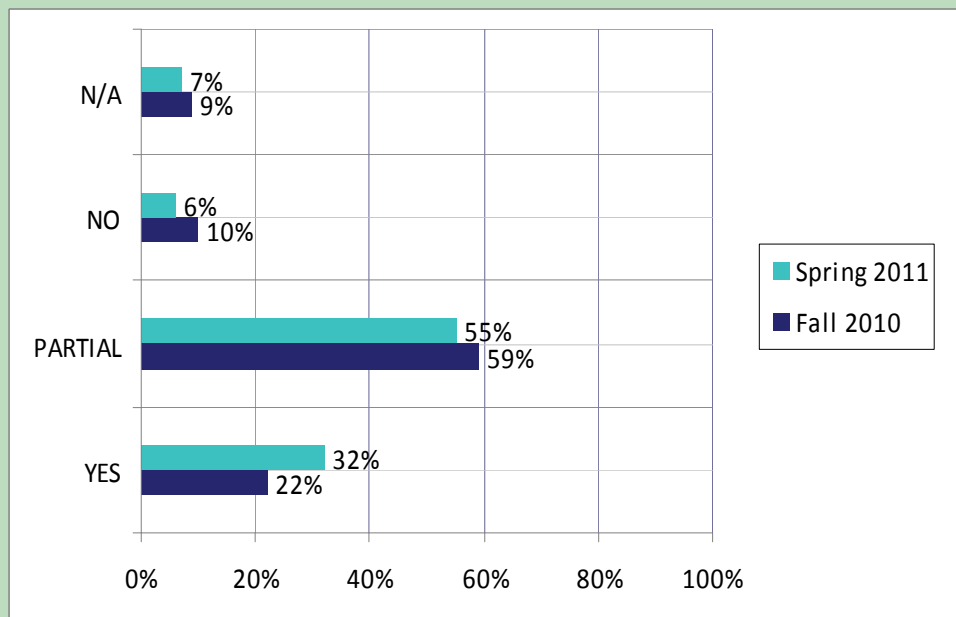
June 2011

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Self Assessment Progress

We are slowly but surely making progress towards our agency's accreditation reality!!! Following is a bar chart showing our initial status (Fall 2010) and our current situation (Spring 2011):



As you can see there have been gains towards our accreditation pursuit over the last half a year. Throughout the newsletter there will be details about activities and changes that have led to the moves from "partial's" to "yes's" and the "no's" to "partials".

FOCUS Accreditation Steering Committee is:

Chairperson:

Karl Eden

Members:

Chris Brooks

Diana Wilkins

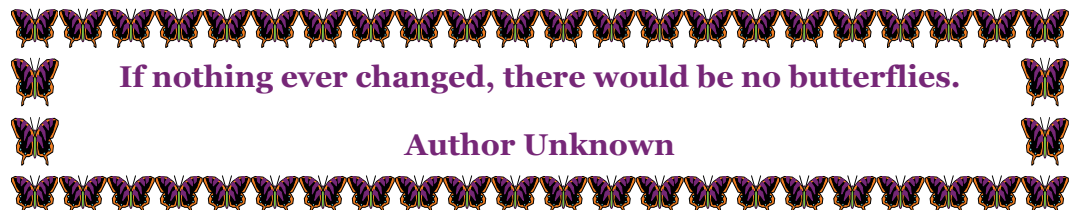
John Marcellus

Josh VanDenNest

Marcie Cummings

Staff Resource:

Mary Cosyns



Dave Hingsburger Abuse Prevention Training

On May 30, Dave Hingsburger (a speaker, advisor and trainer on disability issues) came to Community Living Elgin to provide education and training on Abuse Prevention to staff and people that we support. The session was an amazing experience! Dave lead the group through role play after role play, giving each and every person in attendance the chance to share their voice and share they did!

The session focused on practicing skills to keep yourself safe - *How to say an assertive no; What to do when someone disrespects your boundaries; and the joy of personal power.* In asking the participants about the session after it was done, I heard things like; "I had fun!"; "It was very loud"; "It was amazing" and "I'd like to go to more sessions with Dave".

In the afternoon, Dave coached the staff in how to lead this session for our agency. So, Community Living Elgin now has the following staff ready to be Abuse Prevention Trainers: Bev Cows, Cindy Johnson, Amie Leddy, Bob Ferguson, Lynne Roberts, Christine Laverty, Mary Jane Charlton, Leone Brown, Darlene Vance, Mary Lynn Rochus-Firby, Ray Dreyer, Rebecca Officer, Shari Bishop, Wendy Thrower, and John Pilgrim.

Over the next few months, sessions will be arranged by this group of trainers for the rest of the people who use our services. This training will be done annually with everyone that we support to meet our ministry requirement of abuse prevention training but more importantly, to ensure people that we support have their own personal power.

The ache for home lives in all of us, the safe place where we can go as we are and not be questioned.

Maya Angelou



Family Survey

At the beginning of June, a survey was sent to families of the people who use our support who are 16 years old or older. If you have received a survey and not submitted it, the deadline for completion and then eligibility for the \$50.00 President's Choice gift card has been extended to Friday July 8th due to the postal strike. Your response to this survey is very important as we strive to develop and maintain the best possible services for you and your family member.



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Organizational Culture Survey Results

During a training session, 211 staff were surveyed about their thoughts and opinions on various organizational culture issues. Themes were: Are Services Provided in a Person or Family Driven Way; Does the Organization Have a Vision for the Future; How are Decisions Reached; Do People Care About One Another; How Does the Organization Assure Excellence and Is the Workplace Joyful.

The results were not unexpected. 72% of our staff reported that their workplace was a fun place to be and 62% felt that there were regular opportunities for staff to improve their skills.

Overall staff felt that we could do better in the area of providing services in a person or family centred way. One way this concern, is being addressed is by the creation of a new Person Centred Planning tool and process. As part of the planning process an Individual Support Agreement will ensure that people are better informed about their money and decisions surrounding it. Also, as part of the planning process, the Dreaming the Dream portion will help people think about and decide where and with whom they want to live and what they want to do with their days.

Also with the current changes to day services, people are being surveyed as to what they want to have their day services look like; giving them more choice and options.



Person Centred Planning

Planning with people is a very important way to hear what people want from the support that we provide. Therefore, one of the accreditation committees has spent several months developing a new planning tool and process. Staff are currently being trained on the use of this planning method.

As part of the planning process, we are having *lpw associates* provide facilitator training to staff who applied for these positions. This training will occur July 7. Once the staff and supervisors are trained we will start the planning process with people in our service.

Your planning facilitators are: Wendy Duff (McEown), Christine Laverty, Amie Leddy, Dan Gagnier, Mary Jane Charlton, Bev Cowls, Lynne Roberts, Carri-Ann Proulx, Ingrid Claeren, Kim Pennings, and Shari Bishop.

Coming Soon!

Very soon, Community Living Elgin will be exploring the world of

Rights, Respect and Responsibility



**September
15th & 16th
2011**



**8th Annual Self Advocates
Conference !!**



Keynote Speaker : Dave Hingsburger

Chrissy Johnson— Outreach Counsellor in the Northumberland area

- Self Advocates Session: **Healthy touch, boundaries**
- Staff Session: **How to support people who have been abused**

Dawn Lee— Manager of Quality Enhancement & Community Development/CLCB

- Self Advocates Session: **Information on the new Quality Assurance Regulations 299/10**

**Only \$275.00 per person
based on double occupancy**

Including two nights accommodations at the [Ramada Inn](#), Belleville, breakfast, lunches & refreshments, Entertainment including a dance with a DJ and Hospitality Suite as well as access to hotel pool and fitness center!! (cost per person is based on double occupancy. Single occupancy \$360) **one night \$200.00/ person** (cost per person is based on double occupancy. Single occupancy \$250)—**day rates available at \$100.00 per day.** ♦ ♦

Registration deadline is August. 31, 2011

For more Information & Registration please contact ACE...
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E-mail: admin@communitylivingcampbellford.com

Check out our website for updates as they happen!!!!
www.communitylivingcampbellford.com